



# Product Change Notification

**Change Notification #:** 818691-00

**Change Title:** Select Intel® Optane™ SSD DC P5820X,  
PCN 818691-00, Product Discontinuance and End of Servicing,  
End of Life, End of Servicing Updates

**Date of Publication:** March 22, 2024

## Key Characteristics of the Change:

Product Discontinuance and End of Servicing

## Forecasted Key Milestones:

<b>Last Product Discontinuance Order Date:</b>	September 30, 2024
<b>Last Product Discontinuance Shipment Date:</b>	December 31, 2025
<b>End of Servicing Updates:</b>	March 31, 2025
<b>End of Interactive Support:</b>	December 31, 2025

## Description of Change to the Customer:

The Intel SKUs outlined in the affected products table will reach their End of Life, End of Servicing Updates, and End of Interactive Support.

## Customer Impact of Change and Recommended Action:

Please determine your remaining demand for the products listed in the "Products Affected/Intel Ordering Codes" table and place your "Last Product Discontinuance Order" in accordance with the "Key Milestones" listed above.

ESU (End of Servicing Updates), and EOIS (End of Interactive Support) dates are effective per the End of Servicing Milestones above and as of the Date of Publication of this PCN. This notification is separate from Intel's warranties, supply guidance, and agreements. It does not alter, expand, or extend any existing contractual rights or obligations.

Following the End of Servicing Updates (ESU), Intel's Baseline Servicing Period will conclude, ceasing the provision of functional and security updates through the Intel Platform Update (IPU) or similar processes to the broad market. After EOIS, Intel concludes providing interactive support, including technical support provided through web tickets, telephone, chat, community support forums, or email inquiries.

Please contact your local Intel Field Sales representative if you have any further questions about this End of Life notice.

## Products Affected/Intel Ordering Codes:

Marketing Name	Product Code	Affected MM#
Intel® Optane™ SSD DC P5820X Series (800GB, 2.5in PCIe x4, 3D XPoint™) Generic Single Pack	SSDPF21M800GA01	99AZH6
Intel® Optane™ SSD DC P5820X Series (1.6TB, 2.5in PCIe x4, 3D XPoint™) Generic Single Pack	SSDPF21M016TA01	99C054
Intel® Optane™ SSD DC P5820X Series (400GB, 2.5in PCIe x4, 3D XPoint™) Generic Single Pack	SSDPF21M400GA01	99AZH2

## PCN Revision History:

**Date of Revision:**

March 22, 2024

**Revision Number:**

00

**Reason:**

Originally Published PCN



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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

**Americas Contact:** [asmo.pcn@intel.com](mailto:asmo.pcn@intel.com)

**Asia Pacific/PRC Contact:** [apacgccb@intel.com](mailto:apacgccb@intel.com)

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