



# Product Change Notification

**Change Notification #:** 119667-05

**Change Title:** Transition of the System which Governs Intel® Product Changes, Product Discontinuances, Product Support, and End of Services Notifications, PCN 119667-05, Documentation, Transition of change notifications from Quality Document Management System (QDMS) to Resource & Documentation Center (RDC)  
**Reason for Revision: Final update on QDMS redirect to RDC**

**Date of Publication:** March 11, 2024

## Key Characteristics of the Change:

Documentation

## Description of Change to the Customer:

Beginning Friday, March 22, 2024 QDMS will no longer be accessible and all notifications can be accessed via the Resource and Documentation Center (RDC). Any QDMS links will automatically redirect to the RDC page. To view or update your PCNs please go directly to RDC. Remember to bookmark your RDC PCN page. Additional information is available below:

- Review the RDC User Guide:  
<https://edc.intel.com/content/www/us/en/resources-documentation/rdc-user-guide/>
- Bookmark the Product Change Notification page on RDC:  
<https://www.intel.com/content/www/us/en/collections/content-type/pcns.html>
- Review the Product Change Notification Job Aid:  
<https://www.intel.com/content/www/us/en/content-details/813735/content-details.html>
- **After reviewing the Product Change Notification Job Aid users should update Bookmark notifications within RDC**

Historical change notifications have been migrated from QDMS to RDC and will be searchable and viewable from the RDC Product Change Notification page and we encourage accessing content from this page.

Please direct any questions to the following email accounts:

For QDMS related requests (until March 22, 2024) send an email to [qdms\\_support@intel.com](mailto:qdms_support@intel.com)

For Product Change Communications related requests send an email to [product.change.communications@intel.com](mailto:product.change.communications@intel.com)

For RDC login related requests submit a ticket to: [https://supporttickets.intel.com/s/supportrequest?language=en\\_US](https://supporttickets.intel.com/s/supportrequest?language=en_US)

## Customer Impact of Change and Recommended Action:

Once this transition has been completed QDMS will no longer be accessible and all notifications will be accessed via the RDC Product Change Communication page (<https://www.intel.com/content/www/us/en/collections/content-type/pcns.html>).

Key points regarding the transition of notifications from QDMS to RDC:

- Historical notifications will be available on RDC once the QDMS site is disabled.
- Historical PCNs will be searchable using keywords, Ordering Codes, MMIDs, and legacy PCN numbers.
- Notifications published to RDC will have new numbering but will be searchable using new PCN numbers, MMIDs, and Keywords.
- Once QDMS has been decommissioned, redirect links will be in place to route QDMS related links to the Product Change Communication page within RDC. This includes the QDMS landing page and content specific links.
- Specific job aids are included within this communication. These job aids will detail setting up a RDC profile, logging on to the RDC site, navigating to the Product Change Notification content collection on RDC, searching for notifications, bookmarking content type and documents, and managing content which will enable email notifications.

Intel encourages customers to review the RDC User Guide to become familiar with this content platform.

- The RDC user guide can be accessed via the RDC User Guide: (<https://edc.intel.com/content/www/us/en/resources-documentation/rdc-user-guide/>).
- PCN related questions can be directed to Product Change Communications: ([product.change.communications@intel.com](mailto:product.change.communications@intel.com))
- QDMS related questions can be directed to QDMS until the site is decommissioned (March 22, 2024): [qdms\\_support@intel.com](mailto:qdms_support@intel.com)
- RDC Support for profile and RDC site questions can be directed to the Resource & Documentation Center support community: [https://supporttickets.intel.com/s/supportrequest?language=en\\_US](https://supporttickets.intel.com/s/supportrequest?language=en_US)

Please contact your Intel Account Representative/Customer Business Analyst if you have any further questions about this change.

## PCN Revision History:

<b>Date of Revision:</b>	<b>Revision Number:</b>	<b>Reason:</b>
August 30, 2023	00	Originally Published PCN
<a href="#">August 31, 2023</a>	01	<a href="#">Corrected Hyperlinks</a>
<a href="#">November 9, 2023</a>	02	<a href="#">Update on transition</a>
<a href="#">December 15, 2023</a>	03	<a href="#">Update on transition</a>
<a href="#">January 19, 2024</a>	04	<a href="#">Final update on transition and transition date</a>
<a href="#">March 11, 2024</a>	05	<a href="#">Final update on QDMS redirect to RDC</a>



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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

**Americas Contact:** [asmo.pcn@intel.com](mailto:asmo.pcn@intel.com)

**Asia Pacific/PRC Contact:** [apacgccb@intel.com](mailto:apacgccb@intel.com)

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