



Product Change Notification

Change Notification #: 119681-00

Change Title: Smart Edge v5.x/10.x Software,
PCN 119681-00, Software Discontinuance,
Software Support End of Life

Date of Publication: September 18, 2023

Key Characteristics of the Change:

Product Discontinuance

Forecasted Key Milestones:

Last Software Subscription Order Date:*	February 29, 2024
Last Software Subscription Activation Date:**	March 31, 2024
Last Software Support Discontinuance Date	June 30, 2024

*The date Intel receives the purchase order for software subscription.

**The date the software subscription is activated after software subscription purchase.

Description of Change to the Customer:

Intel Smart Edge v5.x/10.x software will end of life as set forth above. Support of any kind will end on or before June 30, 2024.

Customer Impact of Change and Recommended Action:

This product change communication method used by Intel is being used herein to communicate a change pertaining exclusively to software. Customers should be mindful of the milestone dates listed in the Forecasted Key Milestone table above and provide feedback to their Intel Representatives in accordance with the dates listed herein.

This software discontinuance notification applies only to Smart Edge v5.x/10.x.

Please contact your account representative for any additional questions or concerns.

PCN Revision History:

Date of Revision:	Revision Number:	Reason:
September 18, 2023	00	Originally Published PCN



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Customer is responsible for safety of the overall system, including compliance with applicable safety-related requirements or standards.

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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

Americas Contact: asmo.pcn@intel.com

Asia Pacific/PRC Contact: apacgccb@intel.com

Europe Email: eccb@intel.com

Japan Email: jccb.ijkk@intel.com