



Product Change Notification

Change Notification #: 117197 - 00
Change Title: Intel® RAID Smart Battery AXXRSBBU9,
PCN 117197-00, Product Discontinuance,
End of Life
Date of Publication: October 10, 2019

Key Characteristics of the Change:

Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	October 10, 2019
Last Product Discontinuance Order Date:	January 10, 2020
Orders are Non-Cancelable and Non-Returnable After:	November 11, 2019
Last Product Discontinuance Shipment Date:	April 10, 2020

Description of Change to the Customer:

Intel is announcing the discontinuance of the Intel® RAID Smart Battery AXXRSBBU9.

Intel will make best efforts to support all orders placed between the Non-Cancelable and Non-Returnable (NCNR) and the Last Product Discontinuance Order (LPDO) dates. Intel will discontinue builds on the LPDO date. After the LPDO date existing inventory is still orderable, under NCNR terms, and will be filled on a first come first served basis. Deliveries must be accepted within 90 days from the LPDO date.

Final purchase orders are non-cancelable and non-returnable, notwithstanding any conflicting terms in our quotes, purchase order acknowledgement or Distributor agreements.

Intel reserves the right to change the products because of material source restriction.

Engineering and Support Guidance for Discontinued Products:

1. No new OS, peripheral or adaptor validation is planned during the extended life period. The THOL, supported processor and tested memory lists are frozen at PDA.
2. No new features enhancements should be expected, however ECOs may be required during the extended life period to maintain supply lines (e.g. to qualify new vendor due to a component EOL).
3. Intel will provide reasonable commercial efforts in debugging issues during the warranty period for the product after the PDA date has passed. Fixes cannot be committed, but Intel will endeavor to provide reasonable workarounds for the product.

Customer Impact of Change and Recommended Action:

Please contact your local Intel Sales Office or Distributor if you require more information or need assistance in selecting a replacement product.

Milestone dates are estimates and subject to change based on business and operational conditions.

Products Affected / Intel Ordering Codes:

Marketing Name	Product Code	MM#	Recommended Replacement MM#
Intel® RAID Smart Battery AXXRSBBU9	AXXRSBBU9	919738	NA

PCN Revision History:

Date of Revision:

October 10, 2019

Revision Number:

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Reason:

Originally Published PCN



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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Americas Contact: asmo.pcn@intel.com

Asia Pacific/PRC Contact: apacgccb@intel.com

Europe Email: eccb@intel.com

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