



# Product Change Notification

## 107167 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

**Americas Contact:** [asmo.pcn@intel.com](mailto:asmo.pcn@intel.com)

**Asia Pacific Contact:** [apacgccb@intel.com](mailto:apacgccb@intel.com)

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# Product Change Notification

**Change Notification #:** 107167 - 00  
**Change Title:** Intel Netstructure® MPRTM0040 Rear Transition Module, PCN 107167-00, Product Design, Add USB gasket to improve ESD (Electrostatic Discharge) performance  
**Date of Publication:** January 11, 2007

## Key Characteristics of the Change:

Product Design

## Forecasted Key Milestones:

<b>Date Customer Must be Ready to Receive Post-Conversion Material:</b>	Jan 26, 2007
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## Description of Change to the Customer:

Add USB Gasket to ensure good contact between USB connector housing and RTM faceplate as described in Action-Advisory-2007-MPCBL0040-1; Jan 5, 2007.

## Customer Impact of Change and Recommended Action:

Customers should screen all existing MPRTM0040 products for those that have TA#'s D38077-004, or D38077-005, or D38077-006. Boards found with any of these TA#'s should be returned to Intel immediately for replacement. To return a board for a repair:

### US Distributors:

Please fill out the online DRA form, mentioning "Action-Advisory-2007-MPCBL0040-1; Jan 5, 2007." in the problem description field, at:

<http://www.intel.com/support/motherboards/draform.htm>

### Non-US Distributors:

Please contact your RMA Call Center to arrange for return and repair.

Americas: 1-800-INTEL4U or 1-800-468-3548, [upss.repair@intel.com](mailto:upss.repair@intel.com)  
Europe: 00 44 1793 403063, [emea.returns@intel.com](mailto:emea.returns@intel.com)  
Asia Pacific: 604-859-3344, [apac.rma@intel.com](mailto:apac.rma@intel.com)  
Japan: 81-29-847-0993 or 81-29-847-5417, [Japan.dra.front-end@intel.com](mailto:Japan.dra.front-end@intel.com)

To avoid shipping expenses, please request the "Intel FedEx account number" when completing the DRA (include this in the problem description section), or when speaking to a representative in the RMA Call Center.

Remove any hard drive from the boards before returning them.  
Customers may not receive the exact same board returned.

All boards must be returned to Intel for rework by June 30, 2007.

Please contact your Intel Sales Representative if you require more specific information about this issue or for a copy of the Action-Advisory-2007-MPCBL0040-1; Jan 5, 2007.

### Products Affected / Intel Ordering Codes:

Pre Change Product Code	Pre Change MM#	Pre Change TA	Pre Change PBA	Post Change TA	Post Change PBA
MPRTM0040S00Q	880763	D38077-006	D37840-202	D38077-007	D37840-202

### Reference Documents / Attachments:

Document:

Location #:

### PCN Revision History:

Date of Revision:

January 11, 2007

Revision Number:

00

Reason:

Originally Published PCN