



# Product Change Notification

## 103166 - 00

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# Product Change Notification

**Change Notification #:** 103166 - 00  
**Change Title:** D120JCTLS, PCN 103166-00, FYI, Design upgrade to enable Softfax capability.  
**Date of Publication:** March 18, 2003

## Type of Change Notification:

FYI - (For Your Information)

## Key Characteristics of the Change:

Product Design

## Forecasted Key Milestones:

<b>Date of First Availability of Post-Conversion Material:</b>	Mar 21, 2003
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*The date of "First Availability of Post-Conversion Material" is the projected date that a customer may expect to receive the Post-Conversion Materials. This date is determined by the projected depletion of inventory at the time of the PCN publication. The depletion of inventory may be impacted by fluctuating supply and demand, therefore, although customers should be prepared to receive the Post-Converted Materials on this date, Intel will continue to ship and customers may continue to receive the pre-converted materials until the inventory has been depleted.*

## Description of Change to the Customer:

Basic Softfax was not pre-enabled on a number of D120JCTLS boards. Rework all affected D120JCTLS assemblies by reprogramming the EEPROM to enable Softfax capability.

## Customer Impact of Change and Recommended Action:

Customers who require the basic Softfax function in current or future applications should return the boards for Softfax enablement. If affected D120JCTLS boards listed below have not been installed Intel is asking all customers to return these boards to Intel via the Direct Return Authorization (DRA) Warranty Repair process for rework. If affected boards have already been installed, you have a choice of two actions: 1) return the board to Intel for Softfax enablement via the Direct Return Authorization (DRA) Warranty Repair process, or 2) request an enablement key by sending an email to [key.generator@intel.com](mailto:key.generator@intel.com). When requesting an enablement key, please provide the serial number of the board(s). Intel will respond to all these requests within 2-3 working days.

To return a board(s) for Softfax enablement, please complete the Direct Return Authorization (DRA) Warranty Repair Form, which for America's customers can be accessed by clicking on the following link:

<http://www.intel.com/support/motherboards/draform.htm> . For other Geos please use your alternatively defined methods.

Intel estimates no longer than a 5 day turnaround time to process returned boards.

**Products Affected / Intel Ordering Codes:**

**Board Products Table**

<b>Affected Pre-Change Product Code</b>	<b>Pre-Change MM#</b>	<b>Post Change Product Code</b>	<b>Post-Change MM#</b>
D120JCTLS	850188	D120JCTLS	854118
D120JCTLS	850820	D120JCTLS	854102
D120JCTLS	851000	D120JCTLS	854103
D120JCTLS	851001	D120JCTLS	854104
D120JCTLS	851002	D120JCTLS	854116
D120JCTLS	851003	D120JCTLS	854117
D120JCTLSEURO	850190	D120JCTLSEURO	854112
D120JCTLSEURO	850191	D120JCTLSEURO	854113
D120JCTLSEURO	850192	D120JCTLSEURO	854114
D120JCTLSEURO	850193	D120JCTLSEURO	854111
D120JCTLSEURO	851005	D120JCTLSEURO	854416
D120JCTLSEURO	851006	D120JCTLSEURO	854106
D120JCTLSEURO	851007	D120JCTLSEURO	854115
D120JCTLSEUROU	850179	D120JCTLSEUROU	854110
D120JCTLSJP	850189	D120JCTLSJP	854109
D120JCTLSU	850170	D120JCTLSU	854107
D120JCTLSU	850171	D120JCTLSU	854108

**Reference Documents / Attachments:**

**Document:**

**Location #:**

**PCN Revision History:**

**Date of Revision:**

March 18, 2003

**Revision Number:**

00

**Reason:**

Originally Published PCN