



Product Change Notification

104753 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 104753 - 00
Change Title: Intel® NetMerge™ Call Manager V1.0, PCN 104753-00, FYI, V1.1 version containing a number of software updates and stability improvements is currently available
Date of Publication: January 24, 2005

Type of Change Notification:
FYI - (For Your Information)

Key Characteristics of the Change:
Product Design
Software

Forecasted Key Milestones:

Date of First Availability of Post-Conversion Material:	Oct 31, 2004
Date Customer Must be Ready to Receive Post-Conversion Material:	Jan 24, 2005

The date of "First Availability of Post-Conversion Material" is the projected date that a customer may expect to receive the Post-Conversion Materials. This date is determined by the projected depletion of inventory at the time of the PCN publication. The depletion of inventory may be impacted by fluctuating supply and demand, therefore, although customers should be prepared to receive the Post-Converted Materials on this date, Intel will continue to ship and customers may continue to receive the pre-converted materials until the inventory has been depleted.

Description of Change to the Customer:

Replacement of Intel® NetMerge™ Call Manager V1.0 Packaged Software with Intel NetMerge Call Manager V1.1. Version 1.1 of the Call Manager Software Package contains a number of software updates and stability improvements.

Customer Impact of Change and Recommended Action:

Customers ordering any of the Call Manager licensed kits after 01/10/2005 will receive the V1.1 software. Any customers who have purchased a licensed copy of Call Manager Software Package V1.0 will be entitled to a V1.1 kit free of charge. Intel distributors need to contact Thom Ellenbecker at thomas.l.ellenbecker@intel.com or (973) 967-5219 to request a V1.1 kit and verify customer entitlement after validating the version of software they have in stock. Customers currently using Call Manager V1.0 are not required but it is recommended they upgrade to V1.1. The Call Manager Packaged Software is orderable in the following licensed configurations:

- 4 Port license - NMCALMGR4PTPKG

- 16 port license- NMCALMGR16PTPKG
- 24 port license- NMCALMGR24PTPKG
- 48 port license- NMCALMGR48PTPKG
- 96 port license- NMCALMGR96PTPKG
- Microsoft Speech Kit - MSFTSPEECHKIT - This bundle combines a 4 port Call Manager licensed software package and 1 D/41JCT-LS Combined Media Board at a reduced price.
- Single Span Bundle- KDMVACM24PT- This bundle combines a 24 port Call Manager licensed software package and 1 DM/V480A-2T1 Intel telephony board at a reduced price.

This change to version 1.1 has been thoroughly evaluated to ensure there are no negative functional implications to our customers. No Action required by Customers.

Products Affected / Intel Ordering Codes:

Software Product Table

Affected Product Code	Affected MM#	Affected SW Assembly
NMCALMGR4PTPKG	861604	C75338-001
NMCALMGR16PTPKG	861889	C71205-001
NMCALMGR24PTPKG	861854	C70761-001
NMCALMGR48PTPKG	861890	C71204-001
NMCALMGR96PTPKG	861891	C71206-001
MSFTSPEECHKIT	861655	C72307-002
KDMVACM24PT	864453	C79046-001

Reference Documents / Attachments:

Document: _____ **Location #:** _____

PCN Revision History:

Date of Revision:	Revision Number:	Reason:
January 24, 2005	00	Originally Published PCN