



# Product Change Notification

## 105155 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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# Product Change Notification

**Change Notification #:** 105155 - 00  
**Change Title:** Intel® NetMerge™ Call Manager v1.1, PCN 105155-00, PD, v1.2 version containing several enhancements is available  
**Date of Publication:** June 05, 2005

**Type of Change Notification:**  
PD - (Product Discontinuance)

**Key Characteristics of the Change:**  
Software  
Product Discontinuance

## Forecasted Key Milestones:

<b>Product Discontinuance Program Support Begins:</b>	Jun 05, 2005
<b>Last Product Discontinuance Order Date:</b>	Jul 30, 2005
<b>Last Product Discontinuance Shipment Date:</b>	Aug 20, 2005

## Description of Change to the Customer:

Discontinuance of the Intel® NetMerge™ Call Manager v1.1 Telephony Information Manager Software Package and replacement with Intel NetMerge Call Manager v1.2.

Call Manager v1.2 was developed in close collaboration with Microsoft to fully enable the new enhancements within Microsoft Speech Server 2004 R2. Details of Call Manager v1.2 will be available beginning on June 5, 2005 at <http://www.intel.com/network/csp/products/8661web.htm>.

Product Codes being retired are listed in the Product Table below.

## Customer Impact of Change and Recommended Action:

Customers currently using Call Manager v1.1 are recommended not required to upgrade to v1.2. Customers must uninstall v1.1 to install v1.2. Call Manager v1.2 utilizes a web-based download and licensing process through authorized distributors. Details on how to obtain a copy of the software and a permanent license are available at the above link. This differs from previous versions of Call Manager that were distributed via physical CD's that will no longer be available.

Changes to Call Manager v1.2 underwent thorough evaluation from both Intel and Microsoft to ensure that there are no negative functional implications to our customers. Call Manager v1.2 is backward-compatible with all previous versions of Microsoft Speech Server.

Please determine your remaining demand for the affected product and place orders in accordance with the key milestones listed.

Last Product Return Date is July 2, 2005. Orders are non-cancelable and non-returnable after July 2, 2005.  
End of Support is April 22, 2006

End of Support is defined as the date after which the following support services are no longer available:

- Software availability - download and ordering
- Telephone, email and web support for affected product(s)
  - Customers will be directed to migration product
- Active reproduction of customer-reported issues
- Installation and configuration support
- Technote and application note creation and maintenance
- Issue entry and tracking via issue management tool
- Defect entry. Fixes for unresolved defects will not be pursued nor released in Point or Service Packages, or in a product revision. All unresolved defects must be dispositioned by the BU with agreement from key stakeholders.
- Feature Request entry. All open FRs must be dispositioned by the BU with notification to key stakeholders.

The End of Support date does not impact the terms of any stated hardware product warranty that governs product repair service.

**Migration Plan**

The following products are recommended as migration products.

<b>Affected Product Code</b>	<b>Affected MM#</b>	<b>Migration Product Code</b>	<b>Migration MM#</b>
NMCALMGR4PTPKG	861604	NMCALMGRV12LIC	872508
NMCALMGR16PTPKG	861889	NMCALMGRV12LIC	872508
NMCALMGR24PTPKG	861854	NMCALMGRV12LIC	872508
NMCALMGR48PTPKG	861890	NMCALMGRV12LIC	872508
NMCALMGR96PTPKG	861891	NMCALMGRV12LIC	872508
NMCM4UPG16PT	867301	NMCALMGRV12ADPT	872509
NMCM16UPG24PT	867298	NMCALMGRV12ADPT	872509
NMCM24UPG48PT	863639	NMCALMGRV12ADPT	872509
NMCM48UPG96PT	863640	NMCALMGRV12ADPT	872509
KDMVACM24PT	864453	(Note 1)	n/a

Note 1. Purchase Call Manager v1.2 and DMV480A2T1 board separately

Contact your sales representative for additional migration information and/or any issues you may have with this Product Discontinuance Plan.

**Products Affected / Intel Ordering Codes:**

**Products Table**

<b>Affected Product Code</b>	<b>Affected MM#</b>	<b>Affected SW Assembly</b>
NMCALMGR4PTPKG	861604	C75338-001
NMCALMGR16PTPKG	861889	C71205-001
NMCALMGR24PTPKG	861854	C70761-001
NMCALMGR48PTPKG	861890	C71204-001

<b>Affected Product Code</b>	<b>Affected MM#</b>	<b>Affected SW Assembly</b>
NMCALMGR96PTPKG	861891	C71206-001
NMCM4UPG16PT	867301	C88248-001
NMCM16UPG24PT	867298	C88331-001
NMCM24UPG48PT	863639	C75339-001
NMCM48UPG96PT	863640	C75340-001
KDMVACM24PT	864453	C79046-001

### **Reference Documents / Attachments:**

**Document:**

**Location #:**

Call Manager Web Site

<http://www.intel.com/network/csp/products/8661web.htm>

### **PCN Revision History:**

**Date of Revision:**

**Revision Number:**

**Reason:**

June 5, 2005

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Originally Published PCN