Product Change Notification

103102 - 00

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Product Change Notification

Change Notification #: **103102 - 00**

Change Title: **CT Connect Version 5.0, PCN 103102-00, PD, Product replaced by Intel® NetMerge™ Call Processing Software Version 6.0**

Date of Publication: **February 05, 2003**

Type of Change Notification:

PD - (Product Discontinuance)

Key Characteristics of the Change:

Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	Feb 05, 2003
Last Product Discontinuance Order Date:	Apr 26, 2003
Last Product Discontinuance Shipment Date:	May 03, 2003

Description of Change to the Customer:

Intel® NetMerge™ Call Processing Software Version 6.0 products introduced in October 2002, are direct replacements for the current CT Connect V5.0 products. The V5.0 products are being formally discontinued. Product codes being retired are listed below.

Customer Impact of Change and Recommended Action:

Given that the Intel® NetMerge™ Call Processing Software Version 6.0 products are fully backward compatible with the previous release of CT Connect V5.0 customers will not be impacted by this product discontinuance. Please migrate to the recommended products.

Customers that have older versions of CT Connect have the option of purchasing an upgrade kit – CPSV6PRODUPG - MM# 851518 - see below. This kit upgrades any previous version to the latest V6.0 release.

Other Key Milestones:

Last Date Returns Accepted **May 31, 2003**
Discontinuance Complete **May 31, 2003**

Support for CT Connect V5.0 Products will be continue until March 31, 2004.

Migration Plan

CT Connect V5.0 Products Item Market Name	MM#	Intel® NetMerge™ CPS V 6.0 replacement products – Item Market Name	MM#
CTCFULLNTKIT	840574	CPSV6FULLWINPPK – Parallel Port Key or CPSV6FULLWINUSB – USB Key	851500 851509
CTCMIDNTKIT	840606	CPSV6MIDWINPPK – Parallel Port Key or CPSV6MIDWINUSB – USB Key	851510 851511
CTCLOWNTKIT	840598	CPSV6LOWWINPPK – Parallel Port Key or CPSV6LOWWINUSB – USB Key	851512 851517
CTCENTRNTKIT50	840607	CPSV6ENTWINPPK – Parallel Port Key or CPSV6ENTWINUSB – USB Key	851519 851520
CTCPRODUPDNT	840708	CPSV6PRODUPG	851518
CTCMONNTKIT	840709	CPSV6MONWINPPK – Parallel Port Key or CPSV6MONWINUSB – USB Key	851502 851503
NWCALLCONTRV1	843833	NCCSV1.1WINPPK – Parallel Port Key Or NCCSV1.1WINUSB – USB Key	851521 851523

Contact your sales representative for migration information and/or any issues you may have with this Product Discontinuance Plan.

Products Affected / Intel Ordering Codes:

Software Product Table

Affected Product Code	MM#
CTCFULLNTKIT	840574
CTCLOWNTKIT	840598
CTCMIDNTKIT	840606
CTCENTRNTKIT50	840607
CTCPRODUPDNT	840708
CTCMONNTKIT	840709
NWCALLCONTRV1	843833

Reference Documents / Attachments:

Document: **Location #:**

PCN Revision History:

Date of Revision:	Revision Number:	Reason:
February 5, 2003	00	Originally Published PCN