



Product Change Notification

104897 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 104897 - 00
Change Title: Intel® Dialogic® System Release 5.1 for Linux, System Release 5.1 FPI for Linux, System Release 5.1 SP1 for Linux and System Release 5.1 SP2 for Linux, PCN 104897-00, PD, Product Discontinuance caused by availability of later and improved System Releases.
Date of Publication: June 30, 2005

Type of Change Notification:
PD - (Product Discontinuance)

Key Characteristics of the Change:
Software
Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	Jun 30, 2005
Last Product Discontinuance Order Date:	Sep 30, 2005
Last Product Discontinuance Shipment Date:	Dec 31, 2005

Description of Change to the Customer:

Discontinuance of the following software products:

- Intel® Dialogic® System Release 5.1 Linux
- Intel® Dialogic® System Release 5.1 FP1 for Linux
- Intel® Dialogic® System Release 5.1 SP1 for Linux
- Intel® Dialogic® System Release 5.1 SP2 for Linux

These products will no longer be orderable, downloadable and no longer supported.

The following criteria was used as a justification for initiating End of Support for these products:

- Numerous legacy hardware supported by this release were retired.
- More than 2 years since first release
- Newer and improved System Release available

Customer Impact of Change and Recommended Action:

These products will no longer be orderable, downloadable and no longer supported. Last Product Return Date is September 30, 2005. Orders are non-cancelable and non-returnable after September 30, 2005. End of Support is June 30, 2006.

End of Support is defined as the date after which the following support services are no longer available:

- Software availability - download and ordering
- Telephone, email and web support for affected product(s)
 - Customers will be directed to migration product
- Active reproduction of customer-reported issues
- Installation and configuration support
- Technote and application note creation and maintenance
- Issue entry and tracking via issue management tool
- Defect entry. Fixes for unresolved defects will not be pursued nor released in Point or Service Packages, or in a product revision. All unresolved defects must be dispositioned by the BU with agreement from key stakeholders.
- Feature Request entry. All open FRs must be dispositioned by the BU with notification to key stakeholders.

Product Codes being retired and recommended replacement products are listed below.

Migration Path

Customers should migrate to either SR 5.1 FP2 for Linux (SR51LINUXFP2, MM#870332), SR6.0 cPCI for Linux (SR60CPCILINUX, MM# 850407) or SR 6.1 for Linux (SR61LINUX, MM# 865778). Please migrate to the recommended products.

Please note:

The list of Boards and Features supported in different system release lines do vary. Customers should select a system release line for migration only after they have compared their feature and board requirements to ensure the line supports the capabilities they require.

Contact your sales representative for additional migration information and/or any issues you may have with this End of Support Plan.

Products Affected / Intel Ordering Codes:

System Release Products Table

Affected Product Code	MM#
SR51LINUX	848551
SR51LINUXFP1	854941
SR51LINUXSP1	850302
SR51LINUXSP2	N/A- See Note 1

Note 1: This product was never formally packaged on a CD and was never assigned an MM# but was FTP'd (electronically sent) to a small group of customers. It is included here for completeness.

Reference Documents / Attachments:

Document:

Location #:

PCN Revision History:

Date of Revision:

June 30, 2005

Revision Number:

00

Reason:

Originally Published PCN