



# Product Change Notification

## 104235 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geography location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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# Product Change Notification

**Change Notification #:** 104235 - 00  
**Change Title:** M CCS 3.0, PCN 104235-00, PD, Product Discontinuance -M CCS Version 4.0 with increased feature set expected to be available from Pracom, Ltd.  
**Date of Publication:** July 26, 2004

**Type of Change Notification:**  
PD - (Product Discontinuance)

**Key Characteristics of the Change:**  
Product Discontinuance

## Forecasted Key Milestones:

<b>Product Discontinuance Program Support Begins:</b>	Jul 26, 2004
<b>Last Product Discontinuance Order Date:</b>	Dec 31, 2004
<b>Last Product Discontinuance Shipment Date:</b>	Dec 31, 2004

## Description of Change to the Customer:

Discontinuance of M CCS3.0. Pracom is taking over development and support of the M CCS software product line. Pracom is expected to release M CCS 4.0, with increased feature set, in Q3 of 2004.

## Customer Impact of Change and Recommended Action:

Customers will be able to obtain future M CCS product from Pracom.

### Migration Plan:

Customers building media servers can migrate to M CCS 4.0 version supplied by Pracom. Customers building boardless (VoIP) media servers have the additional option of using the source code version of the Speech Services Plug-In (SSP) which is available from Intel. The SSP source code is unsupported and there is no license charge.

Pracom now provides support for current and earlier versions of M CCS. Effective immediately, Intel will no longer support nor accept new Service Level Agreements for M CCS. Customers with valid existing Service Level Agreements will continue to receive support pending a transition of their Service Level Agreement to Pracom.

Please determine your remaining demand for the affected product and take action in accordance with the key milestones listed.

Last Product Return Date is December 31, 2004. Orders are non-cancelable and non-returnable after December 31, 2004.

Contact your sales representative for additional migration information and/or any issues you may have with this Product Discontinuance Plan.

Contact Pracom directly for information about M CCS 3.0 support and the planned availability of M CCS 4.0:

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## Products Affected / Intel Ordering Codes:

### Software Product Table

Affected Product Code	Affected MM#
OPSPS1P	851198
OPSPS1PEV	853648
OPSMS1P	851199
OPSMS1PEV	853708
OPSSR1P	853808
OPSSR1PEV	853809
OPSINC1S	853800
OPSINC1SEV	853799
CMS100MS30	854595
CMS100SS30	854594
CMS100DS20	851083
CMS100PS20	851084

## Reference Documents / Attachments:

**Document:**  
Pracom Web Site

**Location #:**  
<http://www.oasissystems.com.au>

## PCN Revision History:

**Date of Revision:**  
July 26, 2004

**Revision Number:**  
00

**Reason:**  
Originally Published PCN