



Product Change Notification

103881- 00

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Product Change Notification

Change Notification #: 103881 - 00
Change Title: Global Call Protocol Package Version 1.0, Version 2.0, PCN 103881-00, PD, Product Discontinuance -later versions of the Protocols are available
Date of Publication: February 17, 2004

Type of Change Notification:
PD - (Product Discontinuance)

Key Characteristics of the Change:
Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	Feb 17, 2004
Last Product Discontinuance Order Date:	Jun 26, 2004
Last Product Discontinuance Shipment Date:	Jun 26, 2004

Description of Change to the Customer:

Discontinuance of Global Call Protocol Package Version 1.00 and Version 2.00.

Customer Impact of Change and Recommended Action:

Later versions of Global Call protocols namely, Global Call Protocols Version 3.00, Version 4.00 and Version 4.1 are available. Customers of Global Call version 1.00 and version 2.00 will need to upgrade to newer System Releases and upgrade to newer Global Call release according to the Compatibility Matrix listed below. Compatibility Matrix is also listed at <http://resource.intel.com/telecom/support/releases/protocols/index.htm>

GlobalCall Protocols: Compatibility with System Releases

Use this matrix to determine the appropriate GC Protocol package to download, based on the SR you are using:

Find the SR to the right, then download the GC Protocol below.	SR 5.0 Win SR 5.0 Linux	SR 5.01 Win	SR 5.1 Win SR 5.1 Linux	SR 5.1.1 Win	SR 5.1.1 FP1	SR 6.0 cPCI Win SR 6.0 cPCI Linux	SR 6.0 PCI Win
GC Protocols 1.00	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Global Call Protocols 2.00	Yes ¹	Yes ¹	Yes	Yes	Yes	Yes	Yes
Global Call Protocols 3.00	No	No	Yes for SpringWare Yes for DM3 with Linux SP1 Yes for Linux 5.1 FP1	Yes for SpringWare Yes for DM3 with SR 5.1.1 SP1	Yes	Yes	Yes
Global Call Protocols 4.00	No	No	SR 5.1 Linux only and requires SP1 ²	Requires SR 5.1.1 SP1 ²	Yes	Yes ³	Yes
Global Call Protocols 4.1	No	No	SR 5.1 Linux only and requires SP1 ²	Requires SR 5.1.1 SP1 ²	Yes	Yes ³	Yes

Notes:

- 1- With Additional Point Releases (included as part of GC2.0)
- 2- Some new Protocols or enhanced features on existing protocols may require upgrade to SR6.0 PCI Release.
- 3- Not all features are supported; plans are for a release post SR6.0 cPCI FP1 Win/Lin (Please refer to SR6.0 Release Notes for details of features not supported)

Support

End of Support.....October 30, 2004

This is the date after which the following support services are no longer available:

- Software availability - download
- ADC telephone support - (only available to customers with valid Service Level Agreement)
- ADC's active reproduction of customer-reported problems
- Installation and configuration support
- Technote and Application Note creation and maintenance
- iSM@RT product issue tracking
- PTR entry. Fixes for unresolved PTRs will not be pursued nor released in Point or Service Packages, or in a product revision. All unresolved PTRs must be dispositioned by the BU with agreement by WTSS-telecom.
- The End of Support date does not impact the terms of the stated product warranty that governs product repair service.

Please determine your remaining demand for the affected product and take action in accordance with the key milestones listed.

Contact your sales representative for additional migration information and/or any issues you may have with this Product Discontinuance Plan.

Products Affected / Intel Ordering Codes:

(These Global Call products are software packages that are downloaded from the Web.)

Reference Documents / Attachments:

Document:

GlobalCall Protocols: Compatibility with System Releases Matrix

Location #:

<http://resource.intel.com/telecom/support/releases/protocols/index.htm>

PCN Revision History:

Date of Revision:

February 17, 2004

Revision Number:

00

Reason:

Originally Published PCN