



Product Change Notification

106025 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Americas Contact: asmo.pcn@intel.com

Asia Pacific Contact: apacgccb@intel.com

Europe Email: eccb@intel.com

Japan Email: jccb.ijkk@intel.com

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Product Change Notification

Change Notification #: 106025 - 00
Change Title: Intel® Dialogic® System Release 5.1.1 for Windows and System Release 5.1.1 FP1 for Windows, PCN 106025-00, Product Discontinuance, Product Discontinuance caused by availability of later and improved System Releases.
Date of Publication: March 24, 2006

Key Characteristics of the Change:

Product Discontinuance
Software

Forecasted Key Milestones:

Orders are Non-Cancelable and Non-Returnable After:	Dec 31, 2006
Last Product Discontinuance Order Date:	Dec 31, 2006
Last Product Discontinuance Shipment Date:	Mar 31, 2007
Last Product Return Date:	Dec 31, 2006
Technical Support Service Ends:	Dec 31, 2007

Description of Change to the Customer:

Discontinuance of the following software:

- Intel® Dialogic® System Release 5.1.1 for Windows
- Intel® Dialogic® System Release 5.1.1 FP1 for Windows

These products will no longer be orderable, downloadable and no longer supported.

The following criteria were used as a justification for initiating End of Support for these products:

- Newer System Releases offering improved performance and usability as well as support for all the latest hardware is currently available.
- Legacy Hardware not supported in newer System Releases will be completely retired 12 months prior to the planned end of support date of this software.
- These system releases have been supported for more than 2 years.
- Maintaining fewer System Release lines helps to ensure improved software quality and support responsiveness.

Customer Impact of Change and Recommended Action:

These products will no longer be orderable, downloadable and no longer supported. Last Product Return Date is December 31, 2006. Orders are non-cancelable and non-returnable after December 31, 2006.

No service updates will be planned for delivery after March 31, 2007.
End of Support is December 31, 2007.

End of Support is defined as the date after which the following support services are no longer available:

- Software availability - download and ordering
- Telephone, email and web support for affected product(s)
 - Customers will be directed to migration product
- Active reproduction of customer-reported issues
- Installation and configuration support
- Technote and application note creation and maintenance
- Issue entry and tracking via issue management tool
- Defect entry. Fixes for unresolved defects will not be pursued nor released in Point or Service Packages, or in a product revision. All unresolved defects must be dispositioned by Intel with agreement from key stakeholders.
- Feature Request entry. All open Feature Request must be dispositioned by Intel with notification to key stakeholders.

Product Codes being retired and recommended replacement products are listed below.

Migration Path

Customers should migrate to either SR 6.0 PCI for Windows (SR60PCIWIN, MM# 857110), SR 6.1 CompactPCI for Windows (Download only: SR61CPCIWINDLD, MM# 876197 or Download + CD: SR61CPCIWINDCD, MM# 876215) or SR 6.0 CompactPCI FP1 for Windows (SR60CPCIWINFP1, MM# 866496). Please migrate to the recommended products.

Customers choosing not to upgrade are recommended to download the latest service updates containing new features and software fixes before they are removed from support web sites on December 31, 2007. Service updates can be downloaded from:

<http://resource.intel.com/telecom/support/releases/serviceUpdates/index.htm>

Please note:

The list of Boards and Features supported in different system release lines do vary. Customers should select a system release line for migration only after they have compared their feature and board requirements to ensure the line supports the capabilities they require.

Contact your sales representative for additional migration information and/or any issues you may have with this End of Support Plan.

Products Affected / Intel Ordering Codes:

System Release Product Table

Affected Product Code	MM#
SR511WIN	845881
SR511WINFP1	851585
SR511WINFP1NFS	853473

Reference Documents / Attachments:

Document:	Location #:
Intel® Dialogic® System Release Software Documentation	http://www.intel.com/design/network/manuals/telecom/index.htm
Intel® Dialogic® System Release Software Line Card and Data Sheet	http://www.intel.com/design/network/products/telecom/software/index.htm#sr
Intel® Telecom Board, Operating System and System Release Compatibility Matrix	http://www.intel.com/design/telecom/applnots/9861.htm
Service Packs, Feature Packs and Service Updates	http://resource.intel.com/telecom/support/releases/serviceUpdates/index.htm

PCN Revision History:

Date of Revision:

March 24, 2006

Revision Number:

00

Reason:

Originally Published PCN