



Product Change Notification

105266 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 105266 - 00
Change Title: Intel® Dialogic® System Release 5.1.1 for Windows and System Release 5.1.1 FP1 for Windows, PCN 105266-00, FYI, Discontinuing support of Windows NT and support of TAPI interfaces
Date of Publication: July 21, 2005

Type of Change Notification:
FYI - (For Your Information)

Key Characteristics of the Change:
Product Design
Software

Forecasted Key Milestones:

Date Customer Must be Ready to Receive Post-Conversion Material:	Dec 31, 2005
Date of First Availability of Post-Conversion Material:	Dec 31, 2005

The date of "First Availability of Post-Conversion Material" is the projected date that a customer may expect to receive the Post-Conversion Materials. This date is determined by the projected depletion of inventory at the time of the PCN publication. The depletion of inventory may be impacted by fluctuating supply and demand, therefore, although customers should be prepared to receive the Post-Converted Materials on this date, Intel will continue to ship and customers may continue to receive the pre-converted materials until the inventory has been depleted.

Description of Change to the Customer:

Discontinuance of the support of Windows NT and support of TAPI interfaces.

End of Support is December 31, 2005.

The following criteria was used as a justification for initiating End of Support for these features:

- Microsoft has ended support for Windows NT lines
- Prevalence of multiple alternative API standards and 3rd party middleware for translating TAPI and these other alternative API standards to our R4 Global Call API.

Customer Impact of Change and Recommended Action:

Migration from Windows NT to Windows Server may require customers to recompile applications.

To obtain on going support customers will be required to redevelop applications from TAPI to R4 Global Call or obtain 3rd party middleware that can translate from TAPI to R4 Global Call.

End of Support is defined as the date after which the following support services are no longer available:

- Software availability - download and ordering
- Telephone, email and web support for affected product(s)
 - Customers will be directed to migration product
- Active reproduction of customer-reported issues
- Installation and configuration support
- Technote and application note creation and maintenance
- Issue entry and tracking via issue management tool
- Defect entry. Fixes for unresolved defects will not be pursued nor released in Point or Service Packages, or in a product revision. All unresolved defects must be dispositioned by the BU with agreement from key stakeholders.
- Feature Request entry. All open FRs must be dispositioned by the BU with notification to key stakeholders.

Migration Path

The migration path for Windows NT on System Release 5.1.1 for Windows and System Release 5.1.1 FP1 for Windows is Microsoft Windows Server 2000, Windows Server 2003 or Windows Server 2003 SP1.

The migration path for TAPI is R4 Global Call.

Contact your sales representative for additional information and/or any issues you may have with this End of Support Plan.

Products Affected / Intel Ordering Codes:

System Release Product Table

Affected Product Code	Pre Change MM#	Post Change MM#
SR511WIN	845881	845881
SR511WINFP1	851585	851585

Reference Documents / Attachments:

Document:

Location #:

PCN Revision History:

Date of Revision:

Revision Number:

Reason:

July 21, 2005

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Originally Published PCN