



Product Change Notification

104896 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 104896 - 00
Change Title: Intel® Dialogic® System Release 6.0 cPCI for Windows, PCN 104896-00, PD, Product Discontinuance caused by availability of later and improved System Releases.
Date of Publication: June 30, 2005

Type of Change Notification:
PD - (Product Discontinuance)

Key Characteristics of the Change:
Software
Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	Jun 30, 2005
Last Product Discontinuance Order Date:	Sep 30, 2005
Last Product Discontinuance Shipment Date:	Dec 31, 2005

Description of Change to the Customer:

Discontinuance of Intel® Dialogic® System Release 6.0 cPCI Windows software. This product will no longer be orderable, downloadable and no longer supported.

The following criteria was used as a justification for initiating End of Support for these products:

- Numerous legacy hardware supported by this release were retired.
- More than 2 years since first release
- Newer and improved System Release available

Customer Impact of Change and Recommended Action:

This product will no longer be orderable, downloadable and no longer supported. Last Product Return Date is September 30, 2005. Orders are non-cancelable and non-returnable after September 30, 2005. End of Support is June 30, 2006

End of Support is defined as the date after which the following support services are no longer available:

- Software availability - download and ordering
- Telephone, email and web support for affected product(s)
 - Customers will be directed to migration product
- Active reproduction of customer-reported issues
- Installation and configuration support

- Technote and application note creation and maintenance
- Issue entry and tracking via issue management tool
- Defect entry. Fixes for unresolved defects will not be pursued nor released in Point or Service Packages, or in a product revision. All unresolved defects must be dispositioned by the BU with agreement from key stakeholders.
- Feature Request entry. All open FRs must be dispositioned by the BU with notification to key stakeholders.

Product Codes being retired and recommended replacement products are listed below.

Migration Path

The migration path for SR6.0 cPCI for Windows is SR6.0 cPCI FP1 for Windows (SR60CPIWINFP1, MM#866496). Please migrate to the recommended product.

Please Note:

The list of Boards and Features supported in different system release lines do vary. Customers should select a system release line for migration only after they have compared their feature and board requirements to ensure the line supports the capabilities they require.

Contact your sales representative for additional migration information and/or any issues you may have with this End of Support Plan.

Products Affected / Intel Ordering Codes:

System Release Products Table

Affected Product Code	MM#
SR60CPCIWIN	850406

Reference Documents / Attachments:

Document:

Location #:

PCN Revision History:

Date of Revision:

June 30, 2005

Revision Number:

00

Reason:

Originally Published PCN