



Product Change Notification

107165 - 02

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Americas Contact: asmo.pcn@intel.com

Asia Pacific Contact: apagccb@intel.com

Europe Email: eccb@intel.com

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Product Change Notification

Change Notification #: 107165 - 02
Change Title: Intel Netstructure(R) MPCBL0040 Single Board Computer, PCN 107165-02, Product Design, Add USB gasket to improve ESD (Electrostatic Discharge) performance, Changed ejector handle, Reason for Revision: Added ejector handle information.
Date of Publication: May 18, 2007

Key Characteristics of the Change:

Product Design

Forecasted Key Milestones:

Date Customer Must be Ready to Receive Post-Conversion Material:	Jan 26, 2007
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Description of Change to the Customer:

Reason for Revision: Added ejector handle information.

1) Add USB Gasket to ensure good contact between USB connector housing and SBC faceplate as described in Action-Advisory-2007-MPCBL0040-1; Jan 5, 2007.

2) Changed handle to a stronger heat treated metal with nickel plating, added chamfers on the pivot holes and a user indication arrow on side of the retention latch. Handle has been modified to increase robustness and meet customer preference.

Customer Impact of Change and Recommended Action:

1) Customers should screen all existing MPCBL0040 products for those that have TA#'s D24178-004, or D24178-005, or D24178-006. Boards found with any of these TA#'s should be returned to Intel immediately for replacement. To return a board for a repair:

US Distributors:

Please fill out the online DRA form, mentioning "Action-Advisory-2007-MPCBL0040-1; Jan 5, 2007." in the problem description field, at:

<http://www.intel.com/support/motherboards/draform.htm>

Non-US Distributors:

Please contact your RMA Call Center to arrange for return and repair.

Americas:

1-800-INTEL4U or 1-800-468-3548, upss.repair@intel.com
 Europe:
 00 44 1793 403063, emea.returns@intel.com
 Asia Pacific:
 604-859-3344, apac.rma@intel.com
 Japan:
 81-29-847-0993 or 81-29-847-5417, Japan.dra.front-end@intel.com

To avoid shipping expenses, please request the "Intel FedEx account number" when completing the DRA (include this in the problem description section), or when speaking to a representative in the RMA Call Center.

Remove any hard drive from the boards before returning them. Customers may not receive the exact same board returned.

All boards must be returned to Intel for rework by June 30, 2007.

Please contact your Intel Sales Representative if you require more specific information about this issue or for a copy of the Action-Advisory-2007-MPCBL0040-1; Jan 5, 2007.

2) No customer action required.

Products Affected / Intel Ordering Codes:

Pre Change Product Code	Pre Change MM#	Pre Change TA	Pre Change PBA	Post Change MM#	Post Change TA	Post Change PBA
MPCBL0040N01Q	875467	D24178-006	D32118-301	875467	D24178-007	D32118-301

Reference Documents / Attachments:

Document: **Location #:**

PCN Revision History:

Date of Revision:	Revision Number:	Reason:
January 11, 2007	00	Originally Published PCN
January 12, 2007	01	Type in TA numbers
May 18, 2007	02	Added ejector handle information.