



Product Change Notification

107680 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 107680 - 00
Change Title: Intel® IXP400 software v1.3, 1.4, 1.5, 2.0, 2.1, and 2.3; Software Product Discontinuance Due to Availability of Later and Improved Software Product, PCN 107680-00, Product Discontinuance
Date of Publication: June 27, 2007

Key Characteristics of the Change:

Product Discontinuance
Software

Forecasted Key Milestones:

Last Product Discontinuance Download Date:	Sep 30, 2007
Technical Support Service Ends:	Jun 30, 2008

Description of Change to the Customer:

Discontinuance of Intel® IXP400 Software Release versions 1.3, 1.4, 1.5, 2.0, 2.1, and 2.3 and associated software components and minor releases. The subsequent software release versions 2.4 and 3.0 have added new features and are more stable software versions. Customers have 3 months to download the discontinued software versions and 12 months of support availability for them beyond the date of publication of this PCN.

Customer Impact of Change and Recommended Action:

End of support for Intel® IXP400 Software Release versions 1.3, 1.4, 1.5, 2.0, 2.1, and 2.3 is June 30, 2008

End of Support is defined as the date after which the following support services are no longer available:

- Telephone, email and web support for affected product(s)
- Customers will be directed to migration product
- Active reproduction of customer-reported issues
- Installation and configuration support
- Tech-note and application note creation and maintenance
- Issue entry and tracking via issue management tool
- Defect entry. Fixes for unresolved defects will not be pursued nor released in Point or Service Packages, or in a product revision. Intel shall disposition all unresolved defects with agreement from key stakeholders.
- Feature Request entry. Intel shall disposition all unresolved defects with agreement from key stakeholders.

Migration path:

Customers are requested to migrate to Intel® IXP400 Software Release version 2.4 or 3.X.

Products Affected / Intel Ordering Codes:

Product Code	Recommended Replacement
Intel® IXP400 Software Release version 1.3	Intel® IXP400 Software Release version 2.4
Intel® IXP400 Software Release version 1.4	OR
Intel® IXP400 Software Release version 1.5	Intel® IXP400 Software Release version 3.0
Intel® IXP400 Software Release version 2.0	
Intel® IXP400 Software Release version 2.1	
Intel® IXP400 Software Release version 2.3	

Reference Documents / Attachments:

Document:

Location #:

Intel® IXP400 Software Release

PCN Revision History:

Date of Revision:

Revision Number:

Reason:

June 27, 2007

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Originally Published PCN