

# Intel<sup>®</sup> FPGA Download Cable User Guide



**Online Version**



**Send Feedback**

**UG-USB81204**

**683076**

**2024.08.22**

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## 1. Introduction to Intel® FPGA Download Cable

The Intel® FPGA Download Cable interfaces a USB port on a host computer to an FPGA mounted on a printed circuit board. The cable sends configuration data from the host computer to a standard 10-pin header connected to the FPGA. You can use the Intel FPGA Download Cable to iteratively download configuration data to a system during prototyping or to program data into the system during production.

### 1.1. Intel FPGA Download Cable Revision

**Table 1. Intel FPGA Download Cable Revision**

Revision	Indicator	Description	RoHS Compliant
Rev. A	Ribbon cable. No revision marking on the casing.	10-pin female connector that is connected to the Intel FPGA Download Cable through a ribbon cable.	No
Rev. B	"Rev. B" on the casing.	10-pin female connector that is connected to the Intel FPGA Download Cable through a flexible PCB cable.	No
Rev. C	"Rev. C" on the casing.	10-pin female connector that is connected to the Intel FPGA Download Cable through a flexible PCB cable.	Yes

### 1.2. Supported Devices and Host Systems

You can use the Intel FPGA Download Cable with supported Altera® FPGAs, serial configuration devices, and host systems.

**Table 2. Supported Devices and Host Systems**

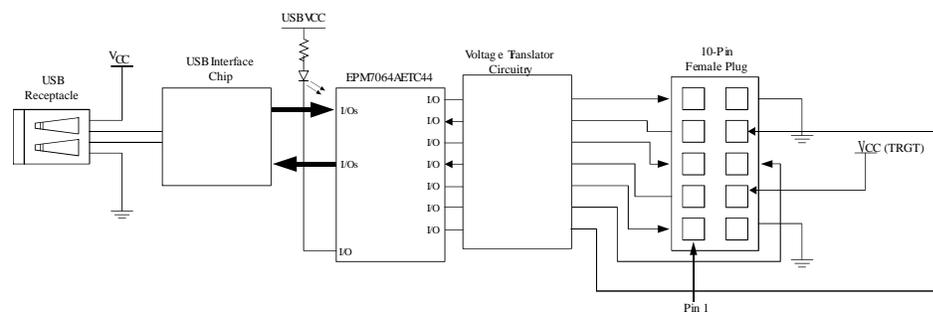
FPGA	Serial Configuration Device	Host System
Agilex™ series Stratix® series Arria® series Cyclone® series MAX® series	EPCS devices EPCQ devices EPCQ-L devices	Windows Linux

## 2. Specifications for Intel FPGA Download Cable

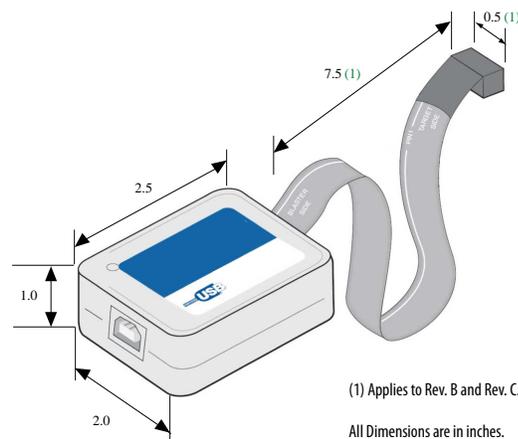
The Intel FPGA Download Cable has a universal USB connector that plugs into the PC USB port, and a female connector that plugs into a male header on the device board. This section shows the hardware components, their dimensions, and lists the pins, operating conditions and power requirements.

### 2.1. Block Diagram and Dimension

**Figure 1. Block Diagram of the Intel FPGA Download Cable**



**Figure 2. Dimension of the Intel FPGA Download Cable**



### 2.2. Cable-to-Board Connection

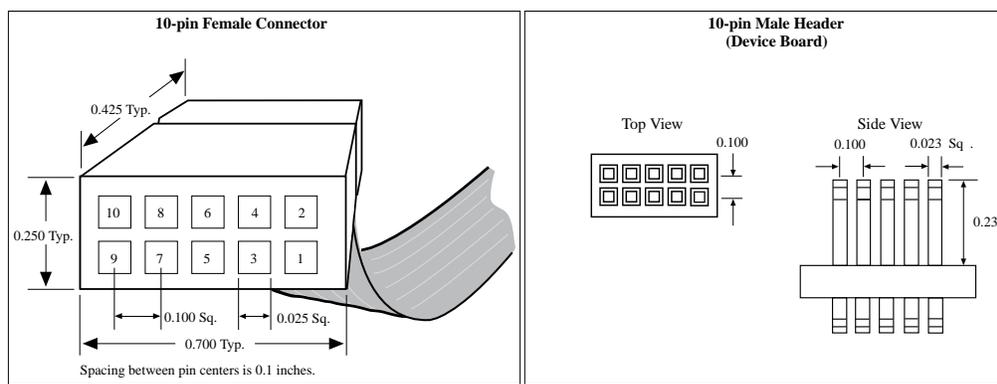
The Intel FPGA Download Cable has a 10-pin female connector, which plugs into a 10-pin male header on the device board. The male header consists of two rows of five pins, which are connected to the programming or configuration pins of the device.

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A 10-pin surface mount header can be used for the JTAG, AS, or PS download cable. However, Intel recommends using a through-hole connector because of the repeated insertion and removal force needed.

**Figure 3. Connectors and Dimensions**



Dimensions are in inches

## 2.3. Pin Description

The following table lists the pins of the Intel FPGA Download Cable female plug and describes their functions in the JTAG, active serial and passive serial modes.

**Table 3. Signal Names of the Intel FPGA Download Cable Female Plug**

Pin	AS Mode		PS Mode		JTAG Mode	
	Signal Name	Description	Signal Name	Description	Signal Name	Description
1	DCLK	Clock signal.	DCLK	Clock signal.	TCK	Clock signal.
2	GND	Signal ground.	GND	Signal ground.	GND	Signal ground.
3	CONF_DONE	Configuration done.	CONF_DONE	Configuration done.	TDO	Data from device.
4	V <sub>CC(TRGT)</sub>	Target power supplied by the device board.	V <sub>CC(TRGT)</sub>	Target power supplied by the device board.	V <sub>CC(TRGT)</sub>	Target power supplied by the device board.
5	nCONFIG	Configuration control.	nCONFIG	Configuration control.	TMS	JTAG state machine control.
6	nCE	Cyclone chip enable.	—	—	—	—
7	DATAOUT	Active serial data out.	nSTATUS	Configuration status.	—	—
8	nCS	Serial configuration device chip select.	—	—	—	—
9	ASDI	Active serial data in.	DATA0	Data to device.	TDI	Data to device.
10	GND	Signal ground.	GND	Signal ground.	GND	Signal ground.

## 2.4. Operating Conditions

Use the provided maximum ratings, recommended operating conditions and DC operating conditions to ensure the correct usage of the Intel FPGA Download Cable.

**Table 4. Absolute Maximum Ratings**

Symbol	Parameter	Conditions	Min	Max	Unit
$V_{CC(TRGT)}$	Target supply voltage	With respect to ground	-0.3	5.5	V
$V_{CC(USB)}$	USB supply voltage	With respect to ground	-0.5	6.0	V
$I_I$	Input current	TDO or dataout	-10.0	10.0	mA
$I_o$	Output current for Rev. A or Rev. B cable	TCK, TMS, TDI, nCS, nCE	-20.0	20.0	mA
	Output current for Rev. C cable		-50.0	50.0	mA

**Table 5. Recommended Operating Conditions**

Symbol	Parameter	Conditions	Min	Max	Unit
$V_{CC(TRGT)}$	Target supply voltage, 5.0-V operation	—	4.75	5.25	V
	Target supply voltage, 3.3-V operation	—	3.0	3.6	V
	Target supply voltage, 2.5-V operation	—	2.375	2.625	V
	Target supply voltage, 1.8-V operation	—	1.71	1.89	V
	Target supply voltage, 1.5-V operation	—	1.43	1.57	V

**Table 6. DC Operating Conditions for Intel FPGA Download Cable Rev. A and B**

Symbol	Parameter	Conditions	Min	Max	Unit
$V_{IH}$	High-level input voltage	—	$V_{CC(TRGT)} - 0.2$	—	V
$V_{IL}$	Low-level input voltage	—	—	0.15	V
$V_{OH}$	5.0-V high-level output voltage	$V_{CC(TRGT)} = 4.5\text{ V}, I_{OH} = 1\text{ mA}$	4.4	—	V
	3.3-V high-level output voltage	$V_{CC(TRGT)} = 3.0\text{ V}, I_{OH} = 1\text{ mA}$	2.9	—	V
	2.5-V high-level output voltage	$V_{CC(TRGT)} = 2.375\text{ V}, I_{OH} = 1\text{ mA}$	2.275	—	V
	1.8-V high-level output voltage	$V_{CC(TRGT)} = 1.71\text{ V}, I_{OH} = 1\text{ mA}$	1.61	—	V
	1.5-V high-level output voltage	$V_{CC(TRGT)} = 1.43\text{ V}, I_{OH} = 1\text{ mA}$	1.33	—	V
$V_{OL}$	5.0-V low-level output voltage	$V_{CC(TRGT)} = 5.5\text{ V}, I_{OL} = 1\text{ mA}$	—	0.125	V

*continued...*

Symbol	Parameter	Conditions	Min	Max	Unit
	3.3-V low-level output voltage	$V_{CC(TRGT)} = 3.6\text{ V}, I_{OL} = 1\text{ mA}$	—	0.125	V
	2.5-V low-level output voltage	$V_{CC(TRGT)} = 2.625\text{ V}, I_{OL} = 1\text{ mA}$	—	0.125	V
	1.8-V low-level output voltage	$V_{CC(TRGT)} = 1.89\text{ V}, I_{OL} = 1\text{ mA}$	—	0.125	V
	1.5-V low-level output voltage	$V_{CC(TRGT)} = 1.57\text{ V}, I_{OL} = 1\text{ mA}$	—	0.125	V
$I_{CC(TRGT)}$	Operating current (No Load)	Typical $I_{CC(TRGT)} = 16\text{ uA}$	—	100	$\mu\text{A}$

**Table 7. DC Operating Conditions for Intel FPGA Download Cable Rev. C**

Symbol	Parameter	Conditions	Min	Max	Unit
$V_{IH}$	High-level input voltage	$V_{CC(TRGT)} \geq 2.0\text{ V}$	2.0	—	V
		$V_{CC(TRGT)} < 2.0\text{ V}$	$V_{CC(TRGT)}$	—	V
$V_{IL}$	Low-level input voltage	$V_{CC(TRGT)} \geq 2.0\text{ V}$	—	0.8	V
		$V_{CC(TRGT)} < 2.0\text{ V}$	—	0	V
$V_{OH}$	5.0-V high-level output voltage	$V_{CC(TRGT)} = 4.5\text{ V}, I_{OH} = -10\text{ mA}$	3.8	—	V
	3.3-V high-level output voltage	$V_{CC(TRGT)} = 3.0\text{ V}, I_{OH} = -8\text{ mA}$	2.3	—	V
	2.5-V high-level output voltage	$V_{CC(TRGT)} = 2.375\text{ V}, I_{OH} = -6\text{ mA}$	1.8	—	V
	1.8-V high-level output voltage	$V_{CC(TRGT)} = 1.71\text{ V}, I_{OH} = -4\text{ mA}$	1.2	—	V
$V_{OL}$	5.0-V high-level output voltage	$V_{CC(TRGT)} = 5.5\text{ V}, I_{OL} = 10\text{ mA}$	—	0.8	V
	3.3-V high-level output voltage	$V_{CC(TRGT)} = 3.6\text{ V}, I_{OL} = 8\text{ mA}$	—	0.7	V
	2.5-V high-level output voltage	$V_{CC(TRGT)} = 2.625\text{ V}, I_{OL} = 6\text{ mA}$	—	0.6	V
	1.8-V high-level output voltage	$V_{CC(TRGT)} = 1.89\text{ V}, I_{OL} = 4\text{ mA}$	—	0.5	V
$I_{CC(TRGT)}$	Operating current (No Load)	Typical $I_{CC(TRGT)} = 16\text{ uA}$	—	100	$\mu\text{A}$

## 2.5. Power Requirements

The Intel FPGA Download Cable  $V_{CC(TRGT)}$  pin must be connected to a specific voltage for the device being programmed. Connect pull-up resistors to the same power supply as the Intel FPGA Download Cable  $V_{CC(TRGT)}$ .

**Table 8.  $V_{CC(TRGT)}$  Power Requirements**

Device Family	Voltage Required
<b>FPGAs</b>	
Arria GX	As specified by $V_{CCSEL}$
Arria II GX	As specified by $V_{CCPD}$ or $V_{CCIO}$ of Bank 8C
Arria V	As specified by $V_{CCPD}$
Arria 10	As specified by $V_{CCPGM}$ or $V_{CCIO}$
Cyclone III	As specified by $V_{CCA}$ or $V_{CCIO}$
Cyclone IV	As specified by $V_{CCA}$ or $V_{CCIO}$
Cyclone V	As specified by $V_{CCPGM}$ or $V_{CCPD}$
Cyclone 10 GX	As specified by $V_{CCPGM}$ or $V_{CCIO}$
Cyclone 10 LP	As specified by $V_{CCA}$ or $V_{CCIO}$
MAX 10	As specified by $V_{CCIO}$
Stratix II, Stratix II GX, and Stratix GX	As specified by $V_{CCSEL}$
Stratix V, Stratix IV, and Stratix III	As specified by $V_{CCPGM}$ or $V_{CCPD}$
Stratix 10	As specified by $V_{CCIO\_SDM}$
Agilex 7	As specified by $V_{CCIO\_SDM}$
Agilex 5	As specified by $V_{CCIO\_SDM}$
<b>Configuration Devices</b>	
EPCS	3.3 V
EPCQ	3.3 V
EPCQ-L	1.8 V

## 2.6. RoHS Compliance

**Table 9. Hazardous Substances and Concentration**

A value of 0 indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold as specified by the SJ/T11363-2006 standard.

Part Name	Lead (Pb)	Cadmium (Cd)	Hexavalent Chromium (Cr6+)	Mercury (Hg)	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBB)
Electronic components	0	0	0	0	0	0
Populated circuit board	0	0	0	0	0	0
Manufacturing process	0	0	0	0	0	0
Packing	0	0	0	0	0	0

## 3. Using the Intel FPGA Download Cable

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To start using the Intel FPGA Download Cable, you must install the drivers on your system and set up the hardware in the Quartus® Prime software. Altera recommends that you use the latest version of the Quartus Prime software.

To program or configure the device, connect the host system to the device board using the Intel FPGA Download Cable and initiate the programming or configuration using the Quartus Prime Programmer. You can also use the cable with the Quartus Prime Signal Tap Logic Analyzer for logic analysis.

### 3.1. Installing the Intel FPGA Download Cable Driver on Windows

1. Locate the Intel FPGA Download Cable driver in `\<Quartus Prime system directory>\drivers\usb-blaster`.

If the driver is not in your directory, download the driver from [www.altera.com/support/software/drivers](http://www.altera.com/support/software/drivers).

2. Connect the Intel FPGA Download Cable to your PC.
3. Open **Device Manager**. In the **Other devices** tab, select and right click **USB-Blaster**. Then, click **Update Driver Software**.
4. Click **Browse**. Browse to `\<Quartus Prime system directory>\drivers\usb-blaster` and click **Next**.  
The Windows security warning is displayed.
5. Click **Install** to begin installing the driver.
6. Click **Finish** when the driver is installed.
7. Restart your system.

#### Related Information

[Cable and Adapter Drivers Information](#)

### 3.2. Installing the Intel FPGA Download Cable Driver on Linux

The Quartus Prime software uses the USB drivers (usbfs) provided by Red Hat Linux to access the Intel FPGA Download Cable. You need system administration (root) privileges to configure the drivers. You must also change the permission on the ports before using the Intel FPGA Download Cable to program devices.

#### Related Information

[Cable and Adapter Drivers Information](#)

### 3.2.1. Installing on Red Hat Enterprise 4 or Earlier Versions

1. Add the following lines to the `/etc/hotplug/usb.usermap` file:

```
#
#Intel FPGA Download Cable
#
usbblaster 0x03 0x09fb 0x6001 0x0 0x0 0x0 0x0 0x0 0x0 0x0 0x0 0x0
usbblaster 0x03 0x09fb 0x6002 0x0 0x0 0x0 0x0 0x0 0x0 0x0 0x0 0x0
usbblaster 0x03 0x09fb 0x6003 0x0 0x0 0x0 0x0 0x0 0x0 0x0 0x0 0x0
```

2. Create a file named `/etc/hotplug/usb/usbblaster` and write:

```
#!/bin/sh
#Intel FPGA Download Cable hotplug script
# Allow any user to access the cable
chmod 666 $DEVICE
```

3. Make the file executable.

Now you can set up the programming hardware in the Quartus Prime software.

### 3.2.2. Installing on Red Hat Enterprise Linux 6 and Above, and Ubuntu Versions 18, 20, and 22

1. Create a file named `/etc/udev/rules.d/51-usbblaster.rules`
2. In the file, add the following lines, depending on the type of download cable.

Ensure that all the code is in one line.

- Intel FPGA Download Cable:

```
BUS=="usb", SYSFS{idVendor}=="09fb", SYSFS{idProduct}=="6001",
MODE="0666"
BUS=="usb", SYSFS{idVendor}=="09fb", SYSFS{idProduct}=="6002",
MODE="0666"
BUS=="usb", SYSFS{idVendor}=="09fb", SYSFS{idProduct}=="6003",
MODE="0666"
```

- Intel FPGA Download Cable II:

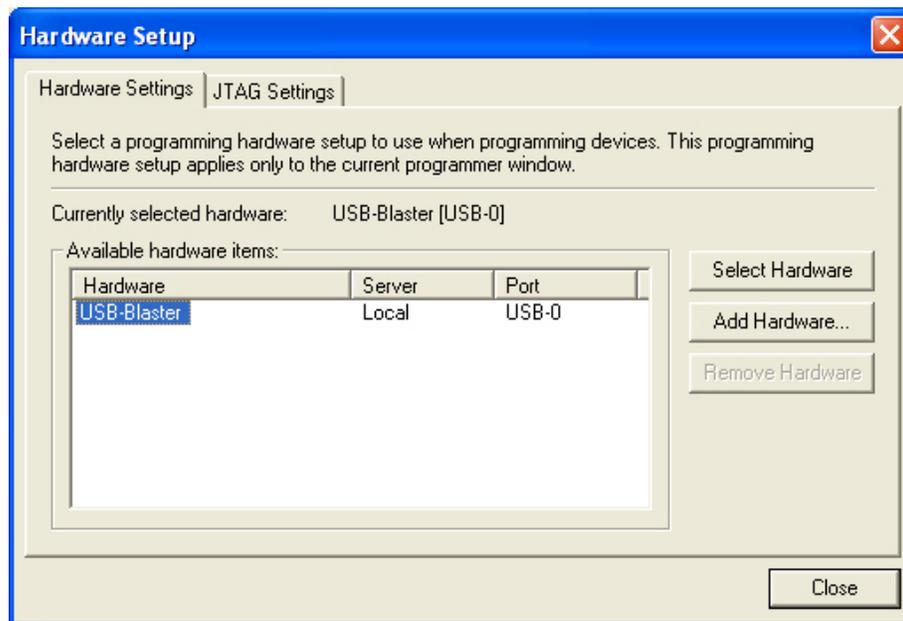
```
BUS=="usb", SYSFS{idVendor}=="09fb", SYSFS{idProduct}=="6010",
MODE="0666"
BUS=="usb", SYSFS{idVendor}=="09fb", SYSFS{idProduct}=="6810",
MODE="0666"
```

Now you can set up the programming hardware in the Quartus Prime software.

## 3.3. Setting up the Intel FPGA Download Cable Hardware in the Quartus Prime Software

1. Launch the Quartus Prime software.
2. Click **Tools > Programmer**.
3. Click **Hardware Setup**.

**Figure 4. Hardware Setup Dialog Box**



The **Hardware Settings** tab of the **Hardware Setup** dialog box is displayed.

4. From the **Currently selected hardware** drop-down list, select **USB-Blaster [USB-0]**.
5. Click **Close** to close the **Hardware Setup** dialog box.
6. In the **Programmer** window, select the desired programming mode from the **Mode** drop-down list.

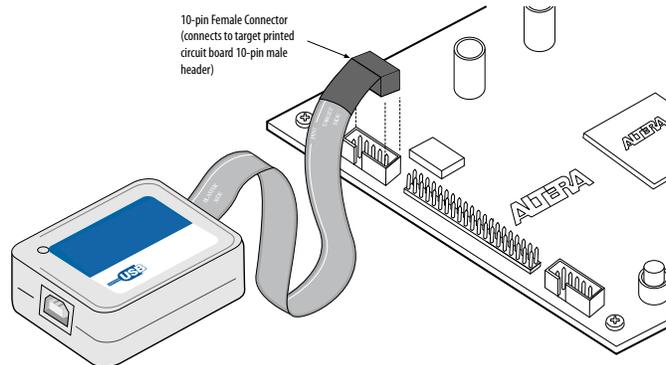
**Table 10. Programming Modes**

Mode	Description
Joint Test Action Group (JTAG)	Programs or configures all supported Altera devices except EPCS, EPCQ, and EPCQ-L devices.
In-Socket Programming	USB-Blaster does not support this programming mode.
Passive Serial	Configures all supported Altera devices except EPCS, EPCQ, and EPCQ-L devices.
Active Serial Programming	Programs a single EPCS, EPCQ, or EPCQ-L device.

### 3.4. Connecting the Intel FPGA Download Cable to the Board

1. Disconnect the power cable from the device board.
2. Connect the Intel FPGA Download Cable to your PC.
3. Plug the Intel FPGA Download Cable into the 10-pin header on the device board.

**Figure 5. Connection to the Device Board**



4. Connect the power cable to the device board.  
The **Found New Hardware** wizard may open and prompt you to install a new hardware driver. Close the wizard and follow the steps provided in subsequent sections to install the hardware driver.
5. To disconnect the Intel FPGA Download Cable from the device board, follow these steps to ensure that the cable is not damaged.
  - a. Remove power from the device board.
  - b. Unplug the Intel FPGA Download Cable from the board.
  - c. Unplug the Intel FPGA Download Cable from your PC.

## 4. Document Revision History for the Intel FPGA Download Cable User Guide

Document Version	Changes
2024.08.22	<ul style="list-style-type: none"> <li>Retitled topic <i>Installing on Red Hat Enterprise Linux 6 to Installing on Red Hat Enterprise Linux 6 and Above, and Ubuntu Versions 18, 20, and 22.</i></li> <li>Updated Table: <i>V<sub>CC(TRGT)</sub> Power Requirements</i> to include V<sub>CC(TRGT)</sub> power requirements for Agilex 5 device family.</li> <li>Made editorial edits throughout the document.</li> </ul>
2024.01.16	<ul style="list-style-type: none"> <li>Updated Table: <i>Supported Devices and Host Systems</i> to include Agilex series FPGAs support.</li> <li>Updated Table: <i>V<sub>CC(TRGT)</sub> Power Requirements</i> to include V<sub>CC(TRGT)</sub> power requirements for Cyclone 10 GX, Cyclone 10 LP, Stratix 10, and Agilex 7 device families.</li> </ul>
2020.03.11	Updated Intel FPGA Download Cable Block Diagram in <i>Block Diagram and Dimension</i> .
2019.10.23	Added the following sections: <ul style="list-style-type: none"> <li><i>Windows Troubleshooting Procedure for Intel FPGA Download Cable</i></li> <li><i>Troubleshooting Procedure for Error when scanning hardware - No Devices</i></li> </ul>
2019.06.11	Updated <i>Block Diagram of the Intel FPGA Download Cable</i> to show correct position of Pin 1 in the <i>Block Diagram and Dimension</i> section.
2019.04.12	<ul style="list-style-type: none"> <li>Corrected the unit in the <i>Recommended Operating Conditions</i> and <i>DC Operating Conditions for Intel FPGA Download Cable Rev. C</i> tables.</li> <li>Added how to install USB drivers for Red Hat Enterprise systems.</li> </ul>

Date	Version	Changes
October 2016	2016.10.31	<ul style="list-style-type: none"> <li>Changed instances of Quartus II to Quartus Prime.</li> <li>Changed instances of USB-Blaster Download cable II to Intel FPGA Download Cable.</li> <li>Updated document template.</li> </ul>
August 2015	2015.08.20	<ul style="list-style-type: none"> <li>Removed PROC_RST signal which is not supported in USB-Blaster.</li> </ul>
May 2015	2015.05.04	<ul style="list-style-type: none"> <li>Updated the document organization.</li> <li>Added new devices in the following sections: <i>Supported Devices and Host Systems</i> and <i>Power Requirements</i>.</li> <li>Updated the procedure on driver installation for Windows.</li> <li>Revised the pin width of the female plug.</li> </ul>
April 2009	2.5	<ul style="list-style-type: none"> <li>Updated "Supported Devices" section.</li> <li>Updated "Software Requirements".</li> <li>Deleted handnote in "Installing the USB-Blaster Driver on Windows Vista Systems".</li> </ul>

continued...

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Date	Version	Changes
		<ul style="list-style-type: none"> <li>Updated Table 2-1.</li> <li>Added a handnote in "Circuit Board Header Connection".</li> <li>Updated Table 2-5.</li> </ul>
April 2008	2.4	<ul style="list-style-type: none"> <li>Added "Statement of China-RoHS Compliance".</li> <li>Added Table 2-8.</li> <li>Added "Installing the USB-Blaster Driver on Windows Vista Systems".</li> </ul>
May 2007	2.3	<ul style="list-style-type: none"> <li>Updated "Introduction".</li> <li>Added warning note about USB-Blaster cable in "Hardware Setup" section.</li> <li>Added information on Linux setup in "Installing the USB-Blaster Driver on Linux" section.</li> <li>Added footnote note on driver information just before the "Setting Up the USB-Blaster Hardware in the Quartus II Software" section.</li> <li>Updated USB-Blaster installation procedure for QII 6.1 (32-bit or 64-bit) in "Installing the USB-Blaster Driver on Windows 2000 and Windows XP Systems" section.</li> </ul>
March 2007	2.2	<ul style="list-style-type: none"> <li>Update to "Installing the USB-Blaster Driver on Windows 2000 and Windows XP Systems" section.</li> </ul>
July 2006	2.1	Minor update to Chapter 2, USB-Blaster Specifications.
June 2006	2.0	<ul style="list-style-type: none"> <li>Updated Figure 2-1, Table 2-1, and Table 2-7.</li> <li>Added Table 2-6.</li> </ul>
December 2004	1.2	Update to conditions in Table 2-2.
November 2004	1.1	Minor update.
July 2004	1.0	Initial release.

## A. Additional Information

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### A.1. Windows Troubleshooting Procedure for Intel FPGA Download Cable

In the Windows version of the Quartus Prime software, you may encounter that the Intel FPGA Download Cable may occasionally not work well; although you may not observe any problems in the physical connections. In many cases, it is due to:

- Incorrect Windows settings or some unknown problem with the Intel FPGA Download Cable driver
- The version of JTAG related software like **Jtagconfig** or **Jtagserver** not matching the version of Quartus Prime software
- The version of the Intel FPGA Download Cable driver is old, not proper, or corrupted

The troubleshooting steps are listed in the following sections.

#### A.1.1. Jtagconfig version setting (Quartus Prime software root directory setting)

1. Open a command prompt of Windows OS
2. Execute the following command: `Jtagconfig -v`

Example message:

```
Version 18.1.1 Build 646 04/11/2019 SJ Standard Edition
```

3. If the version in the message does not match the Quartus Prime version that you use, you must modify the user system variables for your Windows account or the system variables.

#### A.1.1.1. Automatic Setting

1. Go to <Quartus Prime software install folder>\quartus\bin64 for Quartus Prime. Go to <Quartus Prime Programmer install folder>\qprogrammer\bin64 or <Quartus Prime Programmer install directory>\qprogrammer\quartus\bin64 for Quartus Prime Programmer tool.
2. Execute the following command:

```
qreg.exe --force -jtag -setqdir
```

3. Altera recommends you verify the environment variables using the manual setting procedure explained in the section below.

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\*Other names and brands may be claimed as the property of others.

### A.1.1.2. Manual Setting

1. Open Environment Variables window of Windows OS.  
Windows Settings > Type "Environment" into the search area > Choose Edit the system environment variables
2. Check if Path variable has %QUARTUS\_ROOTDIR%\bin64 in System variables or User variables for your account. If not present, add %QUARTUS\_ROOTDIR%\bin64.
3. Check if QUARTUS\_ROOTDIR variable is in a right path that **bin64** folder locates  
Directory for Quartus Prime: <Quartus Prime software install folder>\quartus  
Directory for Quartus Prime Programmer tool: < Quartus Prime Programmer install folder>\qprogrammer or < Quartus Prime Programmer install directory>\qprogrammer\quartus
4. If you notice these variables in both System variables or User variables for your account, Altera recommends that one of them should be deleted.
5. Restart your computer and check the version of **jtagconfig** using step 1 and 2.

### A.1.2. Jtagserver Setting

1. Open Windows OS command prompt.
2. Execute the following command: `jtagconfig --serverinfo`

Example message is

```
Installed JTAG server is '<Quartus Prime install folder>\quartus
\bin64\jtagserver.exe'
Service manager reports server is running
Server reports path: <Quartus Prime install folder>\quartus
\bin64\jtagserver.exe
Server reports version: Version 18.1.1 Build 646 04/11/2019 SJ Standard
Edition
Remote clients are disabled (no password)
```

If the installed JTAG server does not match the version of Quartus Prime software you use, install the same version of JTAG server as the Quartus Prime software.

3. Set the environment variables correctly following the steps described in the **jtagconfig** version setting in the sections above.
4. Execute the following command:

```
Jtagserver -uninstall
Jtagserver -install
```

5. Restart your computer.

### A.1.3. Install/Reinstall the Intel FPGA Download Cable Driver

1. Connect your Intel FPGA Download Cable or Intel FPGA Download Cable II.
2. Open **Device Manager** window of Windows OS.

Windows Settings > Type "Device Manager" into the search area  
> Choose Device Manager

3. Find Intel FPGA Download Cable II under JTAG cables or Intel FPGA Download Cable under Universal Serial Bus controllers.
4. Choose Intel FPGA Download Cable or Intel FPGA Download Cable II.
5. Right click and choose **Uninstall device** from context menu.
6. Enable **Delete the driver software for this device** and click **Uninstall**.
7. If you see another Intel FPGA Download Cable or Intel FPGA Download Cable II, uninstall it too.
8. Reinstall the drivers following the steps in the *Installing the Intel FPGA Download Cable Driver on Windows* section.

### Related Information

[Installing the Intel FPGA Download Cable Driver on Windows](#) on page 9

## A.2. Troubleshooting Procedure for Error when scanning hardware - No Devices

You might see this error when connecting multiple download cables to your computer and executing `jtagconfig` command.

```
Error when scanning hardware - No devices
```

It takes a certain finite amount of time for your computer to finish the USB device enumeration after connecting USB devices. The more USB devices are connected, the more time is required for the USB device enumeration.

The above error occurs when `jtagconfig` command is executed before your computer finishes the USB device enumeration to recognize all download cables connected. The error seems to occur only when `jtagconfig` command is executed right after multiple download cables are connected

### Troubleshooting Procedure

You need to wait for a while until your computer finishes the USB device enumeration after your Intel FPGA Download Cable is connected. You can use Device Manager on Windows or `lsusb` command on Linux to check if your Intel FPGA Download Cable is recognized on your computer.

**For Windows:** Open **Device Manager** and check if Intel FPGA Download Cable II (JTAG interface) under JTAG cables or Intel FPGA Download Cable under Universal Serial Bus controller is listed.

**For Linux:** Open a command shell, type `lsusb`, and check if the device with ID of `09fb:6001`, `09fb:6002`, `09fb:6003`, `09fb:6010`, or `09fb:6810` is listed.